

On the move

The Active team are moving!

After many happy years and tenant parties at Yarraville, the Active team are moving to Mary Street Preston on Friday 5th October.

The office phone numbers, email addresses and after-hours numbers all remain the same.

We are moving to have better offices in a central location near the Preston market, close to trains and trams.

We are renting offices from *Haven; Home, Safe*. They are a large community housing association located on the ground floor.

Our new address is:-

Level 1

52-56 Mary Street

Preston, Vic, 3072

Ph. 03 9314 8555

PO Box: 170, Preston, Vic, 3072

reception@activechl.com.au

To get to Active take the stairs or the lift to the first floor.

We are confident that the new office will enable us to serve you better and we look forward to welcoming you at the new premises in the future.

If you would like more information, please call Carmela or Zoran in the Housing Team on 03 9314 8555.

Annual Halloween Tenant Party

You're invited to this year's Halloween party!

There will be prizes, Face-painting and live music by Shaun. Don't forget to wear your best Halloween costume.

Date: Wednesday 31st October 2018

Time: 12 midday to 3.30pm

Venue: Yarraville Footscray Bowling Club – 339A Francis Street, Yarraville Vic 3013

RSVP: Carmela, Zoran or Michelle on 9314 8555



Active Tenants Halloween Party 2017

Follow Active on social:



@activech



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Tenant Survey Results 2018

Each year Active commissions an independent confidential tenant survey. The quality feedback survey asks our tenants to tell us how satisfied they are with our services. The survey includes 12 questions and lots of opportunity for comments. The 2018 tenant quality achieved survey responses from 24% of tenants and residents (24% in 2017).

Active tenants have a high level of satisfaction with the services they receive from Active in the Melbourne & Victorian regions, which is comparable to or better than national and state benchmarks related to most of the questions asked.

83%	Average satisfaction with Active's housing and other services across 12 survey questions (86% in 2017)
81%	Satisfaction with repairs and maintenance (83% in 2017)
92%	Questions and problems answered (86% in 2017)
88%	Happy with Active's work (94% in 2017)
97%	Respect from trades (95% in 2017)

Now seeking tenants for St Albans accommodation



We are now seeking tenants for the St Albans SDA accommodation, situated at the corner of and Browne Avenue and Kerry Court. The four SDA one-bedroom units are available to NDIS participants with SDA in their plan and there is also a staff unit onsite for staff sleepover and administration.

The units are almost finished and we expect SDA participants to move in during November 2018. They are built to a high standard of finish and located in a quiet residential setting with each 59sqm unit including fully accessible bedroom, bathroom and living area. Each unit also has a small private courtyard.

If you wish to submit an expression of interest for one the four units or have any questions, please contact: **Gabby Browne, Housing and Partnerships Manager** at Active on 9314 8555 or gabriellabrowne@activechl.com.au

Caprese Salad

Ingredients

- 6 vine ripened tomatoes sliced
- 2 tablespoons (30ml) extra virgin olive oil
- 4 rounds bocconcini thinly sliced
- ½ cup fresh basil leaves



Method

1. Arrange the tomato slices on a large flat serving plate.
2. Drizzle with olive oil and top with slices of bocconcini.
3. Scatter the basil leaves before seasoning generously with sea salt and cracked pepper, cover and chill before serving.